

TO OUR GUESTS, STAFF AND FRIENDS

27th February 2020

Coronavirus

Please see below for information on Coronavirus and the Hotel's approach to the situation. **In summary, we ask that if you have recently returned from high-risk areas (see below) to follow government guidance and, if in any doubt or if you have any concern or symptoms, not to visit the Hotel for at least 14 days from your return to the UK.**

The Hotel is monitoring the UK government's information and advice on Coronavirus. Up-to-date information can be found here (<https://www.gov.uk/guidance/wuhan-novel-coronavirus-information-for-the-public>). This information is updated regularly and if you are concerned we would encourage you to check this site for the most current information.

In summary, the advice about returning travellers is that anyone who has travelled to the UK from mainland China, Thailand, Japan, Republic of Korea, Hong Kong, Taiwan, Singapore, Malaysia or Macau in the last 14 days and is experiencing cough or fever or shortness of breath, should stay indoors and call NHS 111, even if symptoms are mild.

Anyone who has returned from the following areas since 19 February, should call NHS 111, stay indoors and avoid contact with other people even if they do not have symptoms:

- Iran
- Specific lockdown areas in northern Italy as designated by the Government of Italy including in Lombardy: Codogno, Castiglione d'Adda, Casalpusterlengo, Fombio, Maleo, Somaglia, Bertonico, Terranova dei Passerini, Castelgerundo and San Fiorano; and in Veneto: Vo' Euganeo
- 'Special care zones' in South Korea as designated by the Government of the Republic of South Korea including Daegu and Cheongdo
- Hubei province (returned in the past 14 days)

Anyone who has returned from the following areas since 19 February and develops symptoms, however mild, should stay indoors at home, avoid contact with other people immediately and call NHS 111. They do not need to follow this advice if they have no symptoms.

- Northern Italy (anywhere north of Pisa, Florence and Rimini)
- Vietnam
- Cambodia
- Laos
- Myanmar

Information about the virus itself and how to prevent it spreading can be found here (<https://www.nhs.uk/conditions/coronavirus-covid-19/>). In line with this advice, the Hotel would ask all guests and members of our staff to ensure they are regularly washing their hands with soap and water, to cover their mouths when coughing or sneezing, and to dispose of any tissues when used. We will also be providing extra hand sanitising gel in toilets and other relevant areas.

We will update guests if and when this advice changes materially.

Kind regards,

Lindsay Bish

General Manager.